



DIY with KomboGrass™

The idea of installing your new KomboGrass is both exciting and a little bit scary. You will save a lot of money installing the grass yourself and it can be a fun project that you will be able to reflect on for years to come, but the “*what if’s*” may put some doubt in your mind when in reality all you need is a bit of support and guidance, and this is what our **DIY ‘professional’ Support** program is all about.

There are a few preliminary steps to follow, like calling ‘Dial before you Dig’, ensuring compliance with any local Council, Body Corporate or Private Estate covenants to obtain approval for any proposed works (including on the nature strip or private lawn area) but apart from these, it really comes down to following our guide and each step of our plan.

The last thing you want hear after you install your new **KomboGrass** are comments like: ‘*saved a few bucks did you and installed it yourself*’ or ‘*what happened there?*’. While we want you to hear, ‘*Wow, that looks fantastic, who installed it for you?*’ and ‘*Can’t believe the transformation, how did you get it looking so professional?*’. You see after **10 years** of professionally installing **no-sand infill artificial grass** over every conceivable base we have learned a few things to look out for and by using our DIY guidance you will get the professional results you deserve all for a fraction of the cost of our professional installation. So how does it work? Well in 4 simple steps.

Step 1: Register

Register for our DIY Support program by calling our office on 07 5445 5201 or emailing sales@kombograss.com.au. We can post our installation measurement pack (tape measure, string line, set-square protractor – don’t worry, these tools are very easy to use and we will explain all about them), along with our grass samples for you to decide on the grass type you prefer, or you can get these yourself from a local supplier and drop into our showroom to collect your **KomboGrass** sample pack. You are now in our system and ready to get started.

Step 2: Measure

Follow the guide we provide to you, this involves taking a few pictures of the area, drawing up the area on the supplied graph paper (usually takes about 20-30 minutes depending on the size and complexity of the area) and uploading these images and plan to our **DIY Support** server using the link we have provided.



Step 3: Verify

Our Professional Installers then draw your plans up to scale using our specially developed software and send these to you to verify. We have a few tricks that allow you to quickly verify the measurements you originally sent to us were correct, this is important because KomboGrass when cut to size won't grow back if the measurements are wrong!.

Step 4: Delivery or Collect

We either post your **KomboGrass and Accessories Pack** to you or have these ready to collect from our warehouse. Your verified site measure, detailed instructions on how to prepare your area, quantity estimates (such as skip bin size required if needed, crusher dust cubic metres needed etc) and grass installation guide (showing all the grass drops and detailed steps to install these) are now available to download. As an extra bonus, we offer free unlimited* telephone support during business hours should you get stuck or want to clarify anything on the day.

For more information on this service simply contact our friendly staff and we can answer any questions you have on this unique money saving service, exclusively developed by **KomboGrass**.

***Conditions apply**, all measurements are the responsibility of the client, KomboGrass can only base the site plan on the details provided to them and take no responsibility for errors that are a result of the client not providing the correct information. If you are not confident in using a tape measure and following instructions to use a string line this service is not suitable for you. The final price is based on the number of grass cuts required, each grass cut is charged as a line item, typically 2-3 grass cuts are needed for most 20-50 sqm installations. Telephone support is for reasonable time to be allocated by KomboGrass staff (typically 1 hour) to answer questions regarding the process. All KomboGrass is designed for no sand or rubber infill and includes an 8 year manufacturer backed warranty.